

FAQ's Bobrafting / Racing Bobsleigh:

Will the event take place?

As long as you have not received an official cancellation from us by e-mail or telephone, the event will take place as planned. Please make sure that you can be reached under the contact details you provided upon booking.

Where can I book tickets?

- > **Bobrafting:** <https://shop.olympiaworld.at/olympia-eiskanal/bobrafting>
- > **Racing bobsleigh:** <https://shop.olympiaworld.at/olympia-eiskanal/rennbob1>

Which dates are available?

You can only choose from the dates that are highlighted in the webshop. There are no other dates for bobrafting or racing bobsleigh available.

Can I book a racing bobsleigh date on Jochen Schweizer/MyDays?

If no more dates appear in the Jochen Schweizer/MyDays shop, the quota has already been exhausted. In that case, please contact us to find out further options.

What is the person limit for bobrafting and racing bobsleigh?

- > **Bobrafting:** 3 to 4 people can ride in a bobraft. If there are not enough people on your group to fill a raft, it will be completed with other guests.
- > **Racing bobsleigh:** 2 guests ride together with 2 professional athletes in a racing bobsleigh. If you come by yourself, another person who has also booked at the same time will be riding with you.

What is the age limit?

- > **Bobrafting:** 10 years
- > **Racing bobsleigh:** 14 years and additionally minimum height 150cm

Is there parking on site?

A small number of parking spaces are available. If these are occupied, we kindly ask you to park at the Patscherkofel ski area right next to the ice track.

Do I need to bring anything special?

Please bring your tickets (print-out or on your mobile) with you to check in so they can be scanned.

Winter clothing including sturdy shoes, a cap and gloves is recommended.

A helmet and balaclava will be provided on site free of charge. You can also bring your own ski or motorcycle helmet. This must be EU-certified. A helmet with chin guard is required for the racing bobsleigh.

Where is the Check-In?

The Check-In is located in the Bobcafé K14. It is located across the track from the finish house. From the parking lot, take the stairs up to the finish house and turn left to cross the bridge to the Bobcafé. Alternatively, you can take the stairs under the track to the right of the race office and walk uphill to the Bobcafé.

From how many people are individual group bookings possible?

Individual group bookings for the racing bobsleigh are possible from 12 people and for bobrafting from 20 people, as long as a suitable time slot is available. On weekends, we may require higher group sizes.

Your question has not been answered?

During office hours (MON-FRI from 08.00 AM to 05.00 PM), please contact us via phone (+43 676 88338-227, WhatsApp or Signal available) or via e-mail (bobfahrt@olympiaworld.at).

Your question has not been answered but can't wait until the next office day?

In urgent cases, please contact our team at the ice track (only available on days we're hosting guest events):

Phone number: +43 512 33838-275

E-mail: eiskanal@olympiaworld.at